

LANCASTER BAR ASSOCIATION

Lawyer Referral Service Program Description

The Lawyer Referral Service (LRS) is an LBA public service program. LRS refers people seeking legal help to attorneys qualified to handle specific client legal need. LRS is a highly popular, visible service program in the county. Panel attorneys benefit directly from LRS participation when a referred client becomes a paying client, and indirectly through affiliation with LRS.

LRS is available *by phone only* from 9:00 a.m. until noon, Monday through Friday. Callers speak with the LRS Project Manager- an LBA staffer- to produce a workup of the legal problem and important details. The Project Manager then connects with panel attorneys. The panel rotates so that all attorneys are given an equal opportunity to take a referral. Attorneys go to the bottom of the rotation if they accept a referral or are unavailable when contacted.

The LBA collects a fifty-dollar (\$50.00) fee for this service. Clients are told that the referral fee includes an initial consultation with the attorney for up to thirty minutes and that they must discuss additional fees with the attorney if work is to continue beyond the initial consultation.

Additional information about the LRS:

1. There is an annual fee of \$100 for an attorney to enroll in the LRS. If the attorney joins after the initial enrollment period, the fee will be prorated.
2. LRS panel attorneys receive monthly reports and quarterly updates regarding the program and clients referred. Panel attorneys are responsible to submit remittances to the LBA. The remittance procedure can be found in the LRS Description & Rules.
3. All members agree to abide by the Rules of Operation approved by the Lancaster Bar Association Board of Directors as well as provide proof of current liability insurance as outline in the Rules.